

Project Education and Service Details:

Health Tourism Association and sponsored by Afyon Kocatepe University Faculty of Tourism has begun to provide training for disadvantaged / disabled people within 3 months. For the 66 disabled or disadvantaged individual areas; Call Center Operator Training, Housekeeping Training, Vocational English Training.

New life without hindrance! , The project supports participants with their training and supports their professional skills and developments. Disadvantaged / disabled individuals who will be educated for the appropriate professions will also increase their employability. The main purpose of the project; Close to the human resources needed by the industry as a result of the trainings offered to approximately 66 individuals, ensuring that participants are confident and independent on the job.

Approximately 66 disadvantaged individuals between the ages of 18-45, at least primary school graduates, who take care of themselves and want to improve themselves, Social integration, self-reliance, independence and economic freedom. By joining together people from many different types of obstacles, this process life will also be a positive achievement, the course process will be fruitful.

It is planned to organize the lesson hours which will be done on weekdays considering the special situation of the participants. If you look at the course content with the following titles:

Call Center Operator Training:

Trainees will be able to improve their professional skills and increase their employability through the training module which effectively explains that quality communication does not obstruct them.

Vocational English Education:

It is a program tailored to individuals and institutions who want to learn vocational language for business. With the training module

called Business English, it is possible to learn the current terms while developing and developing the professional English. Participants trained in the program, including the programa, will have a chance to come to the forefront with professional languages in the modern business world.

Housekeeping Education:

Accommodation-style businesses will have the opportunity to work in post-training accommodation facilities, acentral, consulting and cleaning companies that help them gain the ability to become a good employee by gaining cleanliness, order and maintenance skills. The grown staff will be able to carry out the organization correctly and completely in the floor services when the necessary environment is provided. Applied training will be carried out in suitable facilities for 2 months after the 3 rd Floor Service Training.

The content of the lessons provides the attendees with the technical skills required for companies to be employed later. In addition, the contents are designed to increase the capacity of socializing, guaranteeing a compatible business process with colleagues. That is; As well as the professional and technical knowledge required to get to work and continue to work, as well as having the cultural infrastructure, establishing and sustaining social relations.

Unhindered Health Tourism and New life Project will be presented within the scope of the training; Surveys will be organized and their professional development will be continuously monitored.

Participants who do not have success in the exam will be given supplementary examinations. With the questionnaires applied in the third stage of the training, necessary analyzes will be done and deficiencies will be determined and efficiency increasing studies will be done.

Unhindered Health Tourism and New life It is a matter of employment of a large proportion of the participants who have successfully completed their training and qualify for a certificate of achievement.

With the establishment of Health Tourism Call Center to be realized during the project; Uncovering the potential and increasing the employment of the participants. Equipments to be found at the Health Tourism Call Center, which will be based in Ankara, will also have ergonomics that disabled people can use.

The call center to be established; They will make informed studies about the thermal and health tourism facilities in Ankara and surrounding areas, accommodation facilities and transportation. Suitable for local and foreign tourists and related places

The call center, which will enable them to be directed, offers a good job opportunity for disabled and disadvantaged people in the sense of meeting increasing demands. In the first stage, the employment of 10 disabled people is foreseen. Alternative solutions for the needs of the sector and the needs of the disabled people will pass by. This activity, which contributes to the improvement of service standards in the health tourism sector, will be an important source of employment.

With the support of Employment Guidance; The association project has benefited from the career sites of the disabled individuals who successfully completed the training and internship for the last 3 months since the 9th month, CV formation, interview techniques and so on. Aims to acquire knowledge on topics. Initiatives to be undertaken by member employers and employment guidance; short-term employment of disabled people; It is aimed at the first stage that 20 people will be hired in thermal facilities operating in the Ankara region.

International Fair / Congress Participation: In addition to increasing the social integration and employability of disadvantaged / disabled individuals who receive vocational training and internships within the scope of the project, the International Health Tourism Congress, which is organized every year, is planned to be attended.

At the end of the trainings which will be realized with 3 months theoretical and 2 months practical, certificates will be distributed to them according to the success shown by the participants.

As a result; It is planned to employ a certain proportion of disadvantaged / disabled participants who have successfully completed the trainings organized within the scope of the project and who have acquired the necessary competencies by providing skill development and vocational rehabilitation, in appropriate positions in projects that support the project.